

IMPORTANT INFORMATION

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Key Features of the Family Protection Plan

Full written details of terms and conditions are available on request.
Unemployment Cover is provided by Legal & General Insurance Limited.

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Important Information for those choosing Critical Illness Cover

Legal & General's Critical Illness Plan is designed to address those critical illnesses which could have a severe impact on your lifestyle.

Ongoing medical and technological advances mean that traditional views of critical illness are changing. What may once have been classed as a critical illness may no longer meet today's definition of critical illness. For example, not all types of cancers are covered by this plan as some cancers no longer have a severe impact on lifestyle if detected early enough.

However, all illnesses covered by this plan are consistent with the current view of critical illness held by the medical profession and the Association of British Insurer's list of critical illnesses.

You can check the full list of critical illnesses we cover in Legal & General's Guide to Critical Illness, the technical guide and your policy document. The Guide to Critical Illness Cover and the technical guide are available on request.

It is important that you choose the type of cover most suited to your personal circumstances. As well as Critical Illness Cover, Legal & General may offer other types of cover which could be more appropriate to your individual needs. Ask your financial adviser for more details.

Legal & General's Family Protection Plan is essential cover designed to help protect you and your family's financial future. It can provide you with financial peace of mind and your family with a lump sum or monthly instalments, should you die or become eligible for Terminal or Critical Illness benefit. It can also provide you with a monthly income if you are unable to work due to sickness or accident, resulting in a loss of earnings.

With Family Protection you can choose whether to benefit from the full range of cover available or simply choose cover to suit your individual needs. Your financial adviser will discuss all the options open to you

Its Aims

The plan aims to do the following:

For all types of cover:

- To provide the amount of cover you choose.
- To provide the cover for the period you choose.

For Life Cover and Critical Illness Cover:

- To pay a guaranteed lump sum if you die during the period of cover.
- To pay the guaranteed lump sum if, during the period of cover, you become eligible for Terminal Illness benefit, for example, where life expectancy is less than 12 months. (Not applicable for the last 18 months of the plan). This is not available for Life Cover with a term of less than two years.
- If you have chosen Critical Illness Cover, to pay the guaranteed lump sum if, during the period of cover, you are diagnosed as having one of the critical illnesses we cover, and are eligible to claim.

For Critical Illness Cover:

- To pay the guaranteed lump sum if, during the period of cover, you are diagnosed as having one of the critical illnesses we cover, and are eligible to claim.

Family and Personal Income Plan:

- To pay a guaranteed monthly amount if, during the period of cover, you die or become eligible for Terminal Illness benefit or (if chosen) Critical Illness Cover.

For Income Protection Benefit:

- To give you a regular benefit if you suffer illness, injury or unemployment (if the unemployment option is chosen at the outset) leading to a loss of earnings. Your benefit can replace some of your lost earnings, or if you do not work, it can meet additional expenditure.

Your Commitment

You must do the following:

For all types of cover:

- Pay the required premium by direct debit every month or annually by direct debit or cheque during the period of cover.
- Give us all the information we ask for on the application form and if you have to make a claim.

For Critical Illness Cover:

- Tell us if you start living outside the UK. This could affect your cover and premium if you live abroad for more than 12 months.

For Income Protection Benefit:

- Tell us of any claim within the time limits we set. Details of this can be found in the Technical Guide and/or your policy document.
- Select an appropriate level of cover and review it regularly to make sure you have enough for your needs but not more than we'll pay.
- If you have chosen the Unemployment option, tell us if you change your occupation and the basis of your employment.
- Tell us when illness or injury has stopped you working or if you become unemployed.

Risk Factors

The plan carries the following risks:

All types of cover:

- If you do not truthfully provide all the information we ask for on your application form or when you claim, we will not pay out under the plan.
- If you stop paying the required level of premiums your cover will end after 30 days, your policy will lapse and no further benefit will be payable.
- We will not pay out in the circumstances described under the *'When will the plan not pay out?'* section.
- The plan has no cash-in value.
- The present tax treatment of the plan's benefits may change.

For Life and Critical Illness Cover:

- If you have chosen reviewable premiums, we will review your plan every five years. At review we may need to increase your premium to maintain the initial level of cover. We will tell you if we are going to do this. See the *'Will my payments ever go up?'* section.
- We will not pay out if a claim arises from an excluded cause.
- The conditions or benefits covered by your policy may be subject to exclusions after your application has been underwritten.

For Income Protection Benefit:

- The cover may be less than you need if you do not review it regularly to keep it in line with your earnings. On the other hand, if your income does not support your chosen cover, then your benefit will have to be reduced. We will not give you back any of your premium payments if this happens.
- The benefit we pay under the plan may affect your claim to some means tested State Benefits. Your entitlement to State Incapacity Benefit won't be affected.
- State Benefit including State Incapacity Benefit rules may change.
- Your premium for Income Protection Benefit is guaranteed for the duration of your policy. However, your premiums will increase if you choose the index-linking option or you increase the amount of cover later on.
- The benefit we pay under this plan may affect your claim to benefit under other income protection policies.
- Certain causes of claim will not be covered. See the *'When will the plan not pay out?'* section.

- The premium for Unemployment Cover is not guaranteed. In future we may change the premium payments because of factors such as our claims costs. However, we will tell you at least 30 days before this happens.
- If you cancel your Income Protection Benefit Cover, any Unemployment Cover will also be cancelled.

YOUR QUESTIONS ANSWERED

How does the plan work?

You decide which type of cover you want. You can choose from:

Life Cover

If you choose to include life cover we will pay out the guaranteed amount of money you have chosen if:

- You die; or
- You become eligible for Terminal Illness benefit (for example, where life expectancy is less than 12 months) during the term you choose for your plan. This benefit is not valid in the last 18 months of the plan.

Critical Illness Cover

If you choose to take Critical Illness Cover, we will pay out if you become eligible for Critical Illness Cover or Terminal Illness benefit; or you die; whichever occurs first.

Terminal Illness Cover

This is included automatically at no extra cost for Life Cover, and/or Critical Illness Cover. This pays the guaranteed sum immediately (instead of on death or critical illness) if you are diagnosed as being terminally ill, with a life expectancy of less than 12 months. This cover does not apply during the last 18 months of the period of cover. Full details and conditions are shown in the policy document.

Family and Personal Income Plan

If you choose Family and Personal Income Plan (FPIP), you can opt for the benefit to be paid either in instalments or at a claim commute it to a lump sum.

If you die or are diagnosed with a terminal or critical illness (depending on the type of cover you choose), the instalments will be paid as a monthly amount until the end of the term of the plan. At the time of a claim, you or your beneficiaries can choose for the instalments to be paid monthly or as a lump sum calculated at the time of a claim.

Income Protection Benefit

If you choose to take Income Protection Benefit, the plan will pay you a regular benefit if you suffer illness, injury or unemployment (if this option is chosen at outset) and are unable to work, resulting in a loss of earnings. You select the features of the plan to make sure the cover is right for you.

We pay you a monthly income for as long as the claim is valid. If you choose the low cost option, the monthly benefit will cease after a total of five years worth of benefit has been paid. This may be for one continuous claim or for more than one claim.

If you have chosen the unemployment option, we pay you a monthly benefit for up to 24 months (12 months for a low cost plan) if you become unemployed through no fault of your own.

The unemployment option is not available to Housepersons.

You must pay all premiums due to keep your cover in force.

All cover is subject to terms and conditions which will be fully detailed in your policy document. Please also see the '*When will the plan not pay out?*' section.

Please note, in some cases we may need medical information before we agree to provide cover.

How long can the plan last?

You decide how long you want the cover for.

For Life Cover the term of the plan can be from 1 to 40 years* and the plan must end by age 70 next birthday. However, Life Cover can last beyond your 70th birthday if the term is 10 years or less.

For Life and Critical Illness Cover the term of the plan can be from 2 to 25 years for plans with guaranteed premiums or from 2 to 35 years for plans with reviewable premiums. However, cover must end by age 65 next birthday.

For Family and Personal Income Plan life cover, the term of the plan can be from 5 to 40 years. However, cover must end by age 70 next birthday.

Where Critical Illness Cover is provided for Family and Personal Income Plan, the term of the plan can be from 5 to 25 years. However, cover must end by age 65 next birthday.

For Income Protection Benefit you can choose for your plan to end when you think you would no longer need the benefits. The plan will end on your death or your chosen fixed end date which can be from between age 50 to 65. The plan must however, run for a minimum of five years.

For Unemployment Cover, cover must end when:

- The Income Protection Benefit policy comes to an end.
- You reach 65 or normal retirement age at your place of work.
- You die.

Whichever is the earliest.

* If a one year term is chosen then Terminal Illness cover does not apply.

Who can the plan cover?

You can apply for the plan to cover:

- You alone,
- You and another person, or
- One or two people not including you (subject to products selected)*.

* Not applicable for Income Protection Benefit.

If the plan covers two people it will only pay out once. This would be when the first of you dies; or becomes eligible for Critical Illness Cover, if chosen, or Terminal Illness benefit during the period of cover; whichever occurs first. The plan will then end and no further benefit will be payable.

For Income Protection Benefit

We will pay out a regular benefit if you suffer illness, injury or unemployment (if this option is chosen from the outset) and you are unable to work resulting in loss of earnings. Available to both applicants but issued as single life policies only.

Can children have Critical Illness Cover?

If you choose Critical Illness Cover and you have children when the plan starts or during the term of the plan, they will be automatically covered. The cover starts when each child is 26 weeks old and ends on their eighteenth birthday. Benefit will only be paid out if the child survives for 28 days from diagnosis of one of the illnesses covered.

If your child is diagnosed with a critical illness and you are eligible to claim, we will pay up to £15,000 or 50% of the guaranteed sum assured; whichever is lower. We will only pay one claim for each child and once two claims have been accepted, Children's Critical Illness Cover will end. However, cover will continue for you.

Which critical illnesses are covered?

The complete list of conditions we cover is shown below:

- Alzheimer's Disease
- Aorta Graft Surgery
- Aplastic Anaemia
- Bacterial Meningitis
- Benign Brain Tumour
- Blindness
- Cancer (most malignant types)
- Cardiomyopathy
- Chronic Lung Disease
- Coma

- Coronary Artery By-Pass Surgery
- Creutzfeldt-Jacob Disease (CJD)
- Deafness
- Dementia
- End Stage Kidney Failure
- End Stage Liver Failure
- Heart Attack
- Heart Valve Replacement or Repair
- HIV/AIDS (named groups only)
- HIV/AIDS Blood Transfusion
- HIV/AIDS through Assault
- Loss of Limbs
- Loss of Speech
- Major Organ Transplant
- Motor Neurone Disease
- Multiple Sclerosis
- Paralysis/Paraplegia
- Parkinson's Disease
- Progressive Supranuclear Palsy
- Stroke
- Third Degree Burns
- Total and Permanent Disability – Functional Assessment Tests or "own" occupation definition

Children are also covered for the conditions listed except for Total and Permanent Disability, or any congenital, familial and pre-existing conditions.

Please remember that the heading of each critical illness is only a guide to what is covered. For example, some types of cancer are not covered. Further details of how we will consider your claim, including the full definitions we will use and the evidence we will need, are given in the policy document, Technical Guide and Legal & General's Guide to Critical Illnesses. You can ask for copies of any of these.

In order to make a valid claim, all diagnoses and medical opinions must be provided by a medical specialist who holds an appointment as a Consultant at a hospital in the UK, whose specialism is appropriate to the cause of the claim and who is accepted by our Chief Medical Officer.

How much does the policy pay out?

For Life Cover and Critical Illness Cover you decide how much benefit you would like this plan to pay out. The level of benefit and the period of cover you choose will determine your premium.

The plan only pays out benefit once, and then the cover ends. This limit does not apply for Children's Critical Illness Cover and Income Protection Benefit.

For Income Protection Benefit you choose the amount of benefit you'll need. Remember that tax and national insurance are deducted from your normal earnings, but not from the benefits we pay out.

This means that we will not pay Income Protection Benefit which is more than:

- 55% of your pre-incapacity earnings up to £50,000 per year and 35% of your pre-incapacity earnings over £50,000 per year.
- We will never provide benefit of more than £120,000 per year regardless of your earnings.
- If you have been self-employed for less than 12 months, the maximum benefit will be 35% of your pre-incapacity earnings up to a maximum benefit of £120,000 per year.
- If you are self-employed for between 12 and 36 months, your taxable earnings will be averaged over the period since your business began.
- If you have been self-employed for more than 36 months, we will use your previous 12 months taxable earnings.
- If you are a 'houseperson' or work less than 16 hours per week, the maximum benefit is £800 per month. This limit also applies during a career break or claim on the Income Protection policy during periods of unemployment.
- If selected, the maximum benefit allowed for Unemployment Cover is £24,000 per year.

For Unemployment Cover the maximum benefit we will pay is the lower of £2,000 per month or 55% of your gross monthly income. We define this as earnings from your paid employment, excluding unearned income.

In what circumstances might my Income Protection Benefit be reduced?

We will reduce your benefit if you receive any of the following whilst incapacitated (please see the '*How much does the policy pay out?*' section):

- Continuing payments from your employment – such as sick pay.
- Pension payments – unless you would have received them if you were still working.
- Other insurance benefits – if they arise because of your incapacity and either result in regular payments to you or make regular payments on your behalf – such as mortgage payments.

If your benefit is reduced we will not refund any of your premium payments and your cover remains unchanged unless you choose to reduce it.

We will not take into account:

- Incapacity benefit from social security.
- Income support or other means tested state benefits. However, benefits payments from your plan may affect your eligibility for means tested state benefits.
- Investment income.

When will the plan not pay out?

We will not pay a claim:

For all types of cover:

- If you do not truthfully provide all the information we ask for on your application form or when you claim.
- If the policy has ceased due to non-payment of premiums.

For Life Cover and Critical Illness Cover:

- If you commit suicide in the first 12 months of the plan.

For Critical Illness Cover:

- If the cause of your claim results from drug abuse, HIV/AIDS (except named groups, blood transfusion or through assault), self inflicted injury or war and civil commotion.
- If the cause of the claim is specifically excluded by any terms we apply to your plan when we accept your application (these will be shown in your policy document).
- If the claim is from a cause that arose while you are living abroad for more than 12 months.
- If the claim is for a child diagnosed with a critical illness and:
 - the condition runs in the family or was present at birth;
 - the symptoms first arose before the child was covered; or
 - the child dies within 28 days of the critical illness being diagnosed.

- If the claim is for any illness or condition which is not listed.

For Income Protection Benefit:

Benefit will not be paid for incapacity arising from or aggravated by:

- Self-inflicted injury.
- Alcohol or solvent abuse or the taking of drugs except under the direction of a registered medical practitioner.
- War and civil commotion whether declared or not.
- Taking part in a criminal act.
- Unreasonable failure to seek or follow medical advice.
- Any other risks as specified in the policy document.
- Infection with HIV or conditions due to AIDS (however, this exclusion will not apply to accidental or needlestick injury for certain personnel or as a result of a blood transfusion).

If you choose Unemployment Cover your plan will not pay out:

- If you knew or should reasonably have known at the start that you might become unemployed.
- If you become unemployed in the first 120 days of your plan.
- If you have not been in six months continuous employment or controlling employment or 12 months continuous self employment at or since the start date.
- If unemployment is voluntary.
- If it results from misconduct, wilful act or dishonesty or as a result of participation in a strike or labour dispute.
- If you come to the intended end of a fixed term contract, or a period of temporary/casual employment, or if unemployment is a regular feature of your work.

Income Protection Benefit

Your plan will provide full benefits if you reside in or travel to any of the countries of the European Union (as at 01/11/03), USA, Canada, Australia, New Zealand, Isle of Man, Channel Islands or any other country you agree with us. Although your cover will continue while you are travelling or living for up to one year in other parts of the world, benefits will be payable for no more than three months.

Further details about the cover and any limitation is in the Policy Conditions section of the Policy Document which is made up of the Policy Schedule and the OLA (Ordinary Life Assurance) wrap. We provide more information about cover and limits in Legal & General's Guide to Critical Illness Cover and the Technical Guide. You can ask us for a copy of any of these.

We may apply specific exclusions when we accept your policy, such as excluding certain critical illnesses, conditions and pre-existing medical conditions. If this is the case these will be shown in your policy schedule under Policy Condition 1.

What other options are available?

Some of these benefits are optional. If required, they must be chosen at the start of the plan and there may be an additional cost. For full details ask your financial adviser or Legal & General.

• Waiver of Payment Benefit

You can choose to include Waiver of Payment benefit. This benefit means that you do not have to pay your premiums if you cannot work for six months or more as a result of illness or injury.

Although you must continue to pay premiums at first, after 26 weeks incapacity, we will waive your premiums.

If you are not in gainful employment, you do not have to pay your premiums after 26 weeks, if you suffer an illness or accident which stops you performing three or more Functional Assessment Tests.

We will continue to waive premiums until:

- you no longer qualify for Waiver of Payment benefit
- you reach the end of your policy
- your 60th birthday
- you die.

Whichever is the earliest.

• For Income Protection Benefit:

Waiver of Payment – You do not have to pay premiums while you are receiving monthly income when you are incapacitated. Your premiums are waived until you are fit enough to return to work. This feature is not available on premiums for Unemployment Cover.

Further details are available in your policy document or the Technical Guide.

• Total and Permanent Disability definition under Critical Illness Cover

Your plan will pay out if you are totally and permanently disabled.

• Functional Assessment Tests Definition

Under this definition the plan will pay out if, due to illness or accident, you suffer an irreversible mental or physical disability which, in the opinion of Legal & General's Chief Medical Officer, results in you being permanently unable to carry out at least three of the following Functional Assessment Tests without the help of another person:

Walking – the ability to walk 200 metres on flat ground with or without the aid of a walking stick and without stopping or experiencing discomfort

Bending – the ability to get into and out of a standard saloon car and the ability to bend or kneel to pick up an object from the floor and straighten up again

Communicating – the ability to answer the telephone and to take a message

Reading – having the required eyesight (corrected if necessary) to be able to read a daily newspaper

Writing – having the physical ability to write legibly using a pen or pencil without aid

Climbing – having the ability to climb a flight of 12 stairs without stopping or suffering severe discomfort

- **“Own” Occupation Definition**

If your occupation class is 1 or 2* and you have chosen to take the “own” occupation definition of Total and Permanent Disability, then your plan will pay out if you are unable to follow your own occupation due to illness or accident, and in the opinion of Legal & General, are likely remain so permanently. Such a decision will be based on all the medical evidence available.

* Your adviser or Legal & General will be able to tell you what occupation class applies to you

Full details are available in the technical guide (available on request) or in your policy document.

- **Definition of Incapacity for Income Protection Benefit**

The extent of incapacity giving rise to a claim depends upon your particular plan and occupation. There are three ways in which you can qualify for Income Protection Benefit. These are:

- if you are totally unable by reason of sickness or accident to perform your own occupation and you are not following any other occupation, or
- if you are totally unable by reason of sickness or accident to perform your own occupation or any other occupation to which you are suited by education, training or experience, and you are not following any other occupation, or
- your inability to carry out three out of six Functional Assessment Tests. These are set out in the policy document and may not be the same as the Functional Assessment Tests definition for Critical Illness Cover. To claim benefits you must be under the care of a specialist appropriate to your condition and not doing any other work.

Please refer to your policy document for full details and for the definitions of incapacity relevant to your plan.

- **Indexation**

This helps your cover to keep up with inflation. The premiums and life cover increase in line with the Retail Price Index each year (up to 10% in any one year). This option is only available if your application is accepted on normal rates.

If you choose to include the Indexation option, we will offer you the opportunity to increase your cover regularly. If you decline the option at any time, we will not offer it again. This option is not available with Critical Illness Cover. This option must be chosen at outset.

However, if you have chosen Family and Personal Income Plan, and have chosen the benefits to be paid in instalments, you can choose to include Indexation for both Life and Critical Illness Cover. As well as your premium and cover increasing in line with the Retail Prices Index, your benefits will continue to increase until the end of the term unless you have declined the option at any time. If you have chosen the Indexation option for your Family and Personal Income Plan, then the premium payable will increase in line with any increase in the benefit provided. In addition, the premium will be subject to reviews as set out in the ‘*Will my payments ever go up?*’ section.

- **Other Options For Income Protection Benefit: Unemployment Cover**

With this option we will pay a monthly income if you become unemployed through no fault of your own. The payments start after either 4 or 13 weeks and continue for up to 24 months (12 months for a low cost plan). You choose the benefit start date and for how long benefit is paid when you apply for cover. The cover becomes valid 120 days after the start of the policy.

The cover includes a free service called ‘LifeTrack Direct’ which offers help and advice in finding a new job if you become unemployed and make a claim.

(This option is not available to ‘Housepersons’. There are a few other restrictions. Please refer to your policy document or ask your financial adviser for full details).

- **Low Cost Option**

This provides a way of keeping your premium costs down. The monthly income you receive if you are unable to work due to incapacity will be payable for no more than a total of five years. Your plan will then end.

- **Permanent and Total Incapacity Benefit**

We will increase your benefit by 20% after you have been incapacitated for at least two years and if your incapacity is likely to be permanent. The extra money could help you cope more effectively with your incapacity. Please note: this is not available with the Low Cost Option. See your policy document or ask your financial adviser for full details.

- **Stepped Benefits**

If you choose the Stepped Benefits option, two deferred periods are allowed within a single policy. You can choose to receive one level of benefit at the start of a claim and a higher level later on. You may find this option useful, for example, if you continue to receive a reduced income from your employer or business for a few months of your incapacity before the income ceases altogether.

This option is not available if you choose the Low Cost Option or Unemployment Cover.

The following benefits are automatically included at no extra cost for Income Protection Benefit.

- **Hospitalisation Benefit**

This provides a benefit if you have to stay more than one week in hospital during your plan's deferred period. The benefit, which starts after the seventh consecutive night is equal to one-thirtieth of the monthly income protection benefit provided by your plan for each night spent in hospital.

The maximum payment is £150 per day. Payments continue until:

- you leave hospital
- the end of the deferred period
- the end of the thirteenth week of your hospital stay
- you die
- the plan ends.

Whichever is the earliest.

- **Continuous Cover during a career break**

If you become unemployed, take maternity leave or take a career break for any reason, your incapacity cover can continue. If, during the first six months of maternity leave, you become incapacitated through a cause not related to your pregnancy, you will be entitled to full benefit if you can satisfy the claims criteria.

After six months maternity leave, or if you become unemployed or take a career break, your benefit and definitions will be limited to those for a 'houseperson'.

The premiums will continue at their original level. When you return to work, your cover will go back to the original benefit and definitions.

- **Proportionate Benefit**

If, because of your incapacity, you return to work in a job which pays less money, we will pay you a reduced amount of benefit in proportion to your new earnings. If you return to work in these circumstances before receiving benefit, your reduced benefit will be payable after the deferred period. If you return to work after receiving benefit, the reduced amount will start immediately.

Your personal illustration shows whether any of the above have been included in your plan.

Please see your policy document for full details and conditions of all the options available.

When will my cover start?

You decide when you want your cover to start and the amount of benefit you require.

Can I increase the amount of cover later on?

You may increase the amount of cover later on without the need for further medical evidence up to certain limits. This is your Guaranteed Insurability Option.

For Life Cover and/or Critical Illness Cover you can do this if:

- You get married.
- You become a parent.
- You increase your mortgage because you are moving home or extending your home.

And additionally for Family and Personal Income Plan, if:

- Your salary increases.

If you are under 45 when you apply and your application is accepted on normal rates, we will not ask any more medical questions and the rates at the time of the increase will apply. The limits which apply are set out in your policy document. Your Financial Adviser can give you more details.

For Income Protection Benefit, you can apply to increase your cover if your salary increases due to promotion or change of job. An appropriate premium increase will apply when your cover increases. This option is included automatically with Income Protection Benefit.

Will my payments ever go up?

Life Cover:

If you choose Life Cover, your premium is guaranteed. This means that your monthly (or annual) payment will stay the same throughout the term of the plan.

Life and Critical Illness Cover:

For Life and Critical Illness Cover you can choose between guaranteed or reviewable premiums.

If you choose guaranteed premiums, your payment will stay the same throughout the term of your plan.

If you choose reviewable premiums, your payment will stay the same for the first five years. We will then review your payment and recalculate it to see whether it will change at the fifth anniversary of your policy and every five years after that.

We will assess any payment change fairly. When a review takes place the main factors we currently look at include:

- general industry claims experience
- the expected impact of future medical advances
- the number of claims we have had
- the expected future number of claims we expect to have and when we expect them to be made.

Your current state of health will NOT be a factor at a review.

If, when your payment is reviewed and recalculated, it is within 5% of the premium you currently pay, we will not change your payment at this review.

Legal & General has a wide range of protection products to suit all your needs. If you are unsure whether reviewable premiums are suitable for your circumstances, you should discuss your options with your Financial Adviser.

For products with guaranteed premiums the starting premium is currently more expensive than for similar products with reviewable premiums.

Income Protection Benefit

Your Income Protection Benefit premiums are guaranteed to remain level throughout the term of the plan unless you choose to increase the level of cover using the Guaranteed Insurability or Indexation options.

Unemployment Cover

The premiums for Unemployment Cover (if you choose to include this) are not guaranteed, but may increase or decrease depending upon factors such as claims cost.

For all types of cover

Your premium will also change if you:

- increase the amount of cover
- choose the Indexation option
- exercise your Guaranteed Insurability Option

What are the charges?

The premium payments shown in your illustration include all the costs of administration, underwriting, claims, commission and selling expenses. Any advice from Legal & General will only relate to our range of life and investment products.

What if I am not sure whether this product is suitable for me?

If you have any doubt about whether this product is suitable for your circumstances, please contact either Legal & General or your Financial Adviser.

How do I make a claim?

If you need to make a claim for any other benefit other than Unemployment Cover (detailed below), please write to us at:

Legal & General Claims Department
2 Montefiore Road
Hove
East Sussex BN3 1SE

When we receive notification of a claim we will send you a claim form to complete and return to us. We will then consider your claim. We may ask you to provide us with certificates or other evidence as required.

For Critical Illness claims we may need to ask you to undergo a medical examination. In order to make a valid claim all diagnosis and medical opinions must be provided by a medical specialist who:

- holds an appointment as a Consultant at a hospital in the UK
- whose specialism is appropriate to the cause of the claim
- is accepted by our Chief Medical Officer

If you need to make a claim for Unemployment Cover please contact us at:

Legal & General Insurance Services
PO Box 91
A1 Barnet Way
Borehamwood
Hertfordshire WD6 2UN

Telephone 0845 200 3152

(For your protection we may record and monitor calls. Calls are charged at the local rate).

Please quote your policy number. We will send you a claim form to complete and return. We will then consider your claim. We may ask you to provide us with certificates or other evidence as required.

We're here to help

If you have any queries, or would like more information, please contact your usual financial adviser. Or you can call the Legal & General Helpdesk on 08700 104 080.

FOR YOUR PROTECTION, WE MAY RECORD AND MONITOR CALLS. CALLS ARE CHARGED AT THE NATIONAL RATE.

FURTHER INFORMATION

About Legal & General

The Legal & General Group, established in 1836, is one of the UK's leading financial services companies. We are one of the UK's top 50 FTSE quoted companies. Over 5.4 million people rely on us for life assurance, pensions, investments and general insurance plans. Our fund managers are responsible for investing over £165 billion worldwide (as at 31 December 2004) on behalf of investors, policyholders and institutions.

Your cancellation rights

After we have accepted your application, we will send you a notice of your right to cancel. By law we must send you this notice. We then give you 30 days to change your mind about starting the plan. If you do change your mind, you need to send the notice back to us at: Legal & General Assurance Society Limited, Room 115, Montefiore Road, Hove, East Sussex BN3 2ZZ and we will then cancel the plan. If you do this, we will refund any premiums you have paid.

If you do not take this opportunity to cancel, and you want to do so at a later stage, you may not get any money back. If you want to cancel at a later stage, please write to the address above.

Tax

The proceeds from this plan are free from UK income tax and capital gains tax.

However, for life assurance, as we pay the proceeds after the death of an insured person, inheritance tax may be due on the benefit paid. You may be able to avoid inheritance tax by using an appropriate trust. Ask your financial adviser for more details. The Government may change the tax position described above.

For Income Protection Benefit, present UK tax law and Inland Revenue practice means that:

- you don't get tax relief on premiums
- you don't pay tax or National Insurance contributions on your benefits
- premiums for unemployment cover include Insurance Premium Tax.

This may change in the future. Please ask your financial adviser or Legal & General for more details.

Law

This contract is governed by English law.

Language

We will communicate in English throughout the term of this contract.

Our Regulator

We are authorised and regulated by the Financial Services Authority. We are entered on their register under number 117659. Unemployment Cover is provided by Legal & General Insurance Ltd and they are entered on their register under number 202050. You can check this at www.fsa.gov.uk/register or telephone them on 0845 606 1234.

Complaints

If you wish to complain about any aspect of the service you have received from Legal & General, or you would like us to send you a copy of our internal complaint handling procedure, please contact our Helpdesk on 08700 104 080. For your protection we may record and monitor calls. Calls are charged at the national rate. Alternatively you can write to us at: Legal & General Assurance Society Limited, PO Box 1186, Hove, East Sussex BN3 1SD.

If you wish to complain about any aspect of the service you have received from Legal & General Insurance, or you would like us to send you a copy of our internal complaint handling procedure, please contact our Helpdesk on 0870 900 8829. For your protection we may record and monitor calls. Calls are charged at the national rate. Alternatively you can write to us at:

Legal & General Insurance Limited, The Podium, Centre City House, 5 Hill Street, Birmingham B5 4US.

If you remain dissatisfied, you can complain to:

The Financial Ombudsman Service

South Quay Plaza, 183 Marsh Wall, London E14 9SR

Telephone: 0845 080 1800

Email: enquiries@financial-ombudsman.org.uk

Website: www.financial-ombudsman.org.uk

Making a complaint will not affect your legal rights.

Compensation

The Financial Services Compensation Scheme covers the policies issued by us. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

The Financial Services Compensation Scheme may arrange to transfer your policy to another insurer, provide a new policy or if these actions are not possible, provide compensation. For protection products the first £2,000 of a claim is protected in full. Above this amount, the scheme covers payment to 90% of the value of the policy in liquidation.

For Unemployment Cover

The first £2,000 of any claim would be met in full. Above this amount, 90% of the remainder will be met.

You can get more information from the Financial Services Compensation Scheme.

A Guide to Critical Illness Cover

The ABI (Association of British Insurers) give general information about critical illness cover in their booklet 'A Guide to Critical Illness Cover'. You can ask us for a copy or you can get a copy by writing to: The Association of British Insurers, 51 Gresham Street, London EC2V 7HQ.

Please note

This leaflet complies with the ABI Statement of Best Practice for Critical Illness Cover and Income Protection Insurance. It is a guide to our Family Protection Plan and is based on our understanding of current laws and tax rules. Further details are given in the plan schedule and the policy document. You should get expert advice about the legal and tax information in this leaflet.

This leaflet is a guide to the key features of this product. Full details are contained in the policy document, which is the legally binding contract between you and Legal & General.