



A new look for the front-end check-in counters at KLIA

The new front-end check-in counters, an expanded and exclusive check-in facility was recently opened at Kuala Lumpur International Airport (KLIA).

The counters will allow Enrich Platinum members, First Class passengers and Business Class passengers to enjoy unequalled Malaysia Airlines hospitality.

It encourages the airline's personnel and passengers to interact in a classier and cosier atmosphere, while new technologies assist with automated check-in.

Enrich Platinum members may also continue to enjoy the 'Meet and Greet' service which will now be a part of the new front-end check-in counters. Renowned Malaysian celebrity, Datin Seri Tiara Jacquelina officiated the affair.





Malaysia Airlines launches its new Airbus 330-300

In line with its promise to continuously serve the growing markets of South Asia, China, North Asia and Australia, Malaysia Airlines launched its new Airbus 330-300 recently, amidst a ceremonious event at Kuala Lumpur International Airport (KLIA).

The occasion was graced by the Minister of Transport, Y.B. Dato' Seri Kong Cho Ha. Also present were Chairman, Tan Sri Dr Munir Majid and Managing Director/Chief Executive Officer, Tengku Dato' Sri Azmil Zahrudin, as well as representatives from Airbus and the embassies of France, Spain, Great Britain and Germany, partners from the aviation industry, corporate customers, winners of the Malaysia Airlines Facebook page contest and the media.

The new A330-300 has a total capacity of 283 seats, and comes with modern amenities, mood lighting in all cabins and spacious overhead baggage compartments.

The A330-300 made its maiden journey from Kuala Lumpur to Brisbane, departing at 9:40 a.m., on 20 April 2011. Enrich Platinum member Encik Ahmad Zahri Abd Wahab was among the passengers.

Flights to Shanghai, Osaka, Beijing, Perth and Delhi will follow on later dates.



Malaysia Airlines ticket counters are now available at LCCT

Passengers flying through the Low Cost Carrier Terminal (LCCT) Sepang, Malaysia will be pleased to know that Malaysia Airlines has opened two ticket sales counters there.

This opening marks the availability of yet another channel of ticket sales for the customer, especially for those who frequent LCCT, and those who stay close to the area, namely Seremban 2, Nilai, Sepang and Enstek City.

The two ticket sales counters, which formally started operations on 16 May 2011, are located at the Public Concourse of the LCCT (near the Marrybrown family restaurant), and are flanked by the Firefly and AirAsia ticket counters.



Check-In Tips

- **WEB**

Check-in via malaysiaairlines.com. Print out your boarding pass and bring it to the airport.

- **SELF-SERVICE KIOSK**

Check yourself in and have your boarding pass printed using our FastCheck in kiosks at the airport.

- **MOBILE**

If you have Internet access on your mobile, check-in by going to flymas.mobi. Your boarding pass will be displayed on your phone.

- **COUNTER**

Present yourself and all relevant travel documents at the airport check-in counter and obtain your boarding pass.

If you are an Enrich Gold or Platinum member, a First Class or Business Class passenger, you will save precious time checking-in by phone. You only need to arrive at the airport 30 minutes before take-off (domestic flights), or 40 minutes for international flights, or one hour if you have check-in luggage.

Visit malaysiaairlines.com for more information