

# New look for ID cards

Beginning May 2009, AmeriHealth will start issuing new identification cards that will improve services for members, including faster card delivery time, streamlined claims processing, and expanded functionality of 1-800-275-2583 for many customer service needs.

## SAMPLE ID CARDS

Below are sample versions of the new ID cards for illustrative purposes only. Members will receive these new cards with their benefits information when a change is made to their coverage, such as choosing a new primary care physician, adding a dependent, or changing plans. Until then, members may continue to use their current ID cards.

AmeriHealth  
NEW JERSEY

JOHN Q  
SAMPLE  
US11234567800

Rx BIN	123456	PLAN	HMO
Rx PCN	12345678	PCP	\$15
		SPEC	\$15
		ER	\$75

VISION

DR. BENJAMIN FRANKLIN MD  
856-555-1212  
LAB Q

New formatting  
for prescription  
information

Coverage indicators are  
all displayed together.

AmeriHealth  
NEW JERSEY

JOHN Q  
SAMPLE  
US11234567800

NO REFERRAL NECESSARY

Rx BIN	123456	PLAN	POS
Rx PCN	12345678	PCP	\$15
		SPEC	\$15
		ER	\$75

PHCS VISION

Plus  
products  
only

Cost-sharing  
information is  
grouped in one area.

National Access  
members only

Clearer instructions  
are provided for  
members, providers,  
and hospitals.

Visit [www.amerihalthexpress.com](http://www.amerihalthexpress.com) for benefit information

**Member:** See your Primary Care Physician first for care. In the event of an emergency, seek appropriate medical care immediately. Call 911 if available. For urgent care outside of NJ, DE or Southeastern PA call 1-800-275-2583 within 48 hours of receiving care. Specialist and hospital care require a referral. Before CT, MRI/MRA, PET or Nuclear Cardiology Testing contact AIM. **Hospital:** Please call 1-800-275-2583 for admission notification within 48 hours or next business day after admission.

Customer Service	1-800-275-2583
Eligibility/Precertification	1-800-275-2583
Sick/Urgent Care Out-of-Area	1-800-275-2583
Mental Health/Substance Abuse	1-800-809-9954
Pharmacy Benefits	1-888-678-7012
AIM	1-800-859-5288

AmeriHealth HMO Inc.

AmeriHealth Service Center  
P.O. Box 41574 Philadelphia, PA 19101-1574  
Pharmacy Benefits Administrator

**FUTURE SCRIPTS**

One phone number for  
Customer Service,  
AmeriHealth Healthy  
Lifestyles<sup>SM</sup> programs, and  
precertification.



[amerihealth.com](http://amerihealth.com)

AmeriHealth Insurance Company of New Jersey  
AmeriHealth HMO, Inc.

If you have any questions regarding the new ID cards, please contact your AmeriHealth account executive or broker.